



Buyer User Guide www.janapreneur.com.my

Last Updated: 13<sup>th</sup> December 2021

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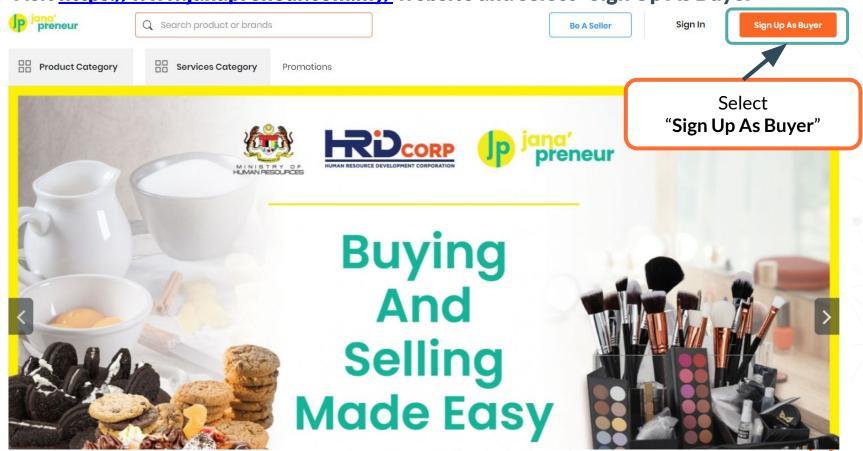
Registering As A Buyer

Getting started on <a href="https://www.janapreneur.com.my/">https://www.janapreneur.com.my/</a>



Visit <a href="https://www.janapreneur.com.my/">https://www.janapreneur.com.my/</a> website and select "Sign Up As Buyer"







#### Fill up the Buyer registration form details



our Full Name *	
Your Full Name	
mail Address *	
Email Address	
C Number *	
Please enter without (-	.)
Create Password *	
Repeat Your Password *	
our Mobile No *	
Your Mobile No	
acebook Shop URL	
www.facebook.com/	Shop name
nstagram Shop URL	
www.instagram.com/	Shop name

Fill up the registration form with your details.

Then, click on the orange "Sign Up" button.

That's all! You can now sign into your Buyer Account via the <a href="https://www.janapreneur.com.my/">https://www.janapreneur.com.my/</a> website.

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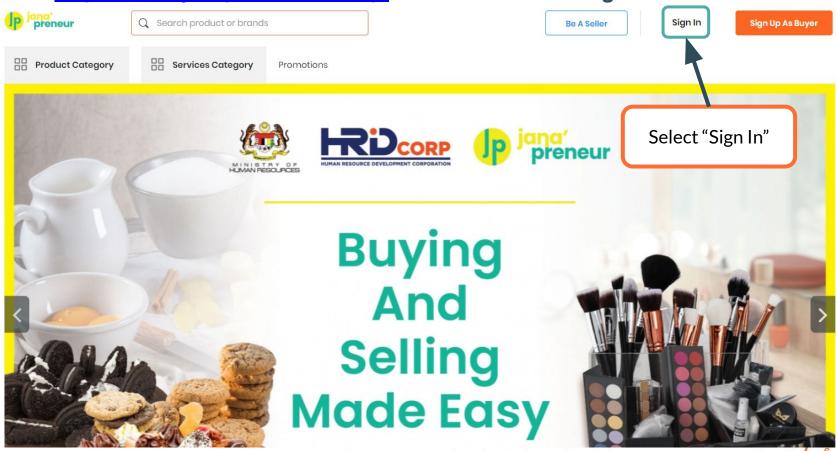
## **Logging Into Your User Account**

Getting started on <a href="https://www.janapreneur.com.my/">https://www.janapreneur.com.my/</a>



Visit <a href="https://www.janapreneur.com.my/">https://www.janapreneur.com.my/</a> website and select "Sign In"

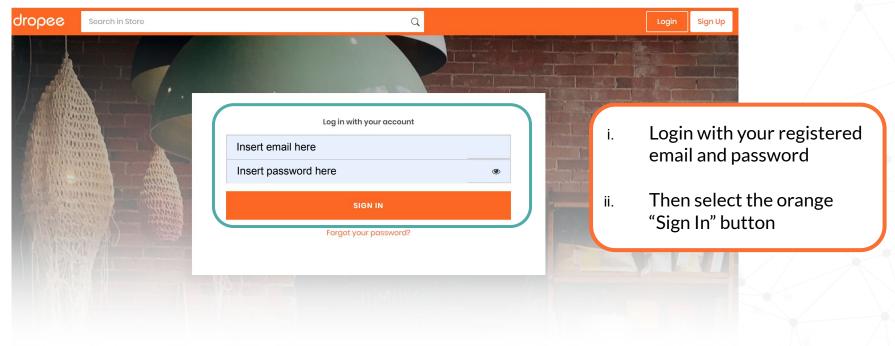






#### Visit <a href="https://www.janapreneur.com.my/">https://www.janapreneur.com.my/</a> website and select "Sign In"

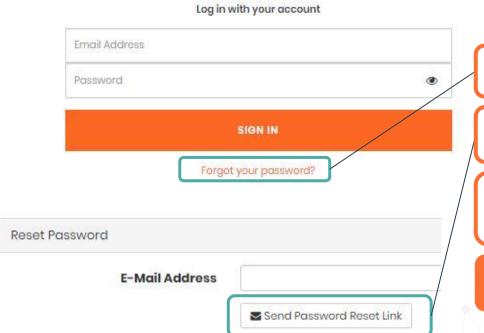






### If you have forgotten your password, kindly follow these steps:





- 1. Click on "Forgot Your Password?"
- 2. Fill in your registered email address & select "Send Password Reset Link"
- 3. Click on the password reset link in your email & update to a new password within 1 hour
- 4. Use the new password to login

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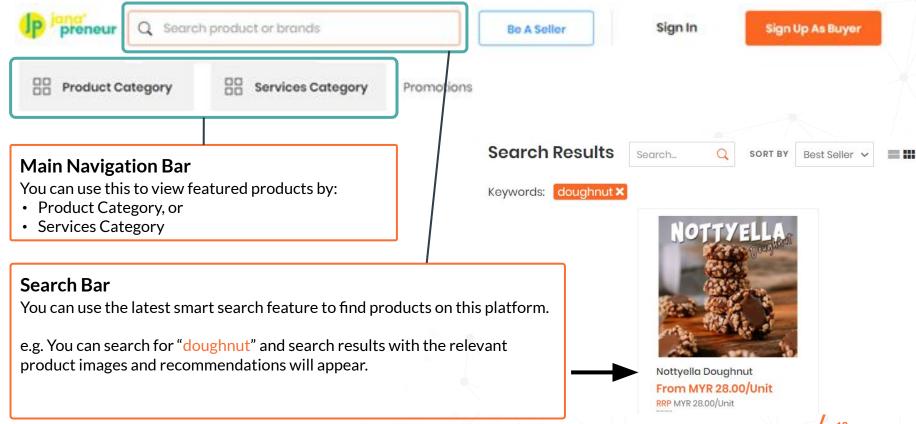
# **Platform System Overview**

Understanding the system layout, menus and notifications



#### System overview: Search bar & navigation bar



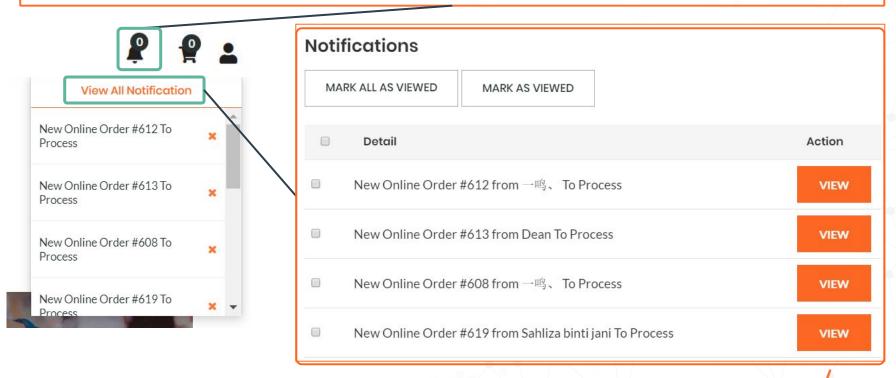




#### **System overview: Platform notifications**



Upon login, you can click on the **Notification** (Bell) icon on the Navigation Bar to view updates on your orders.





### **System overview: Shopping cart**



You can click on the **Cart icon** to view products added to your cart and proceed with checkout. The number indicates the total items in the cart.







Home > Shopping Cart

### **Shopping Cart**

If you have no products in your cart, you will get a popup to start shopping. Click "Start Now" to begin adding products.



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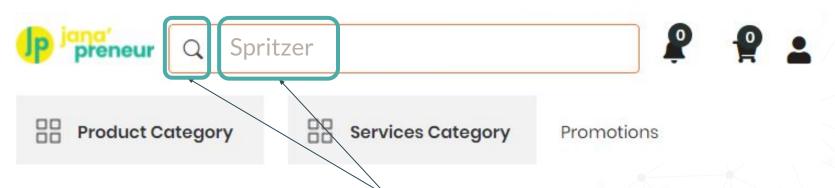
# Placing Purchase Orders

How to add items into shopping cart, make payment, and submit POs



#### Step 1: Search for any product name to view all relevant products





- Type the desired product name (e.g. "Spritzer") in the top white search bar and click on the "magnifying glass icon"
- All of the relevant active listed SKUs will be displayed on the screen



#### Step 2: Click on the relevant product to be purchased



× = :::

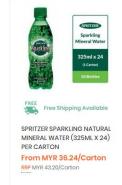
Q SORT BY Bost Seller



Keywords: spritzer X

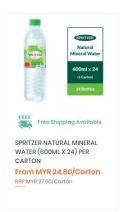
Click on the product/SKU that you want to purchase







Search...











RRP MYR 34.50/Carton

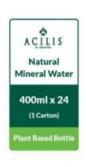


### Step 3: Key-in the product quantity to be purchased

ACILIS NMW 400ML / CTN - SOLD PER CARTON.









**B1F1 ACILIS BY SPRITZER NATURAL** MINERAL WATER (400ML X 24) PER CARTON, FOC 1 CARTON SPRITZER RO WATER TETRAPAK



- by CMSB\_ONLINE STORE SKU 337064098
- Ensure that the **SKU name** reflects the desired product selection.
  - Key-in the **desired purchase quantity** (Note: Must meet minimum order criteria set by Seller).
  - Select "Add To Cart".

Minimum Order: 1 Carton	ADD TO CART
	42.83 % OFF MYR 60.00
1	MYR 34.30
Quantity (Carton)	Price

TFTRAPAK

Brand: Acilis

Wholesale Price Available

Buy 1 or more Carton

MYR 34.30 Carton



#### **Step 4: Prepare for checkout**





### **Shopping Cart**

Adding BIF1 ACILIS BY SPRITZER NATURAL MINERAL WATER (400ML X 24) PER CARTON, FOC 1 CARTON SPRITZER RO WATER TETRAPAK To Shopping Cart

View shopping cart

Continue shopping

Select "View shopping cart" to complete order and make payment. You can also view your cart items by clicking on the 'trolley' icon at the top right of the navigation bar.

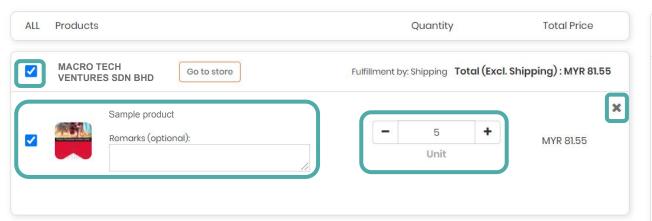
Select "Continue shopping" if you'd like to continue adding more products to your shopping cart.



### **Step 5: Proceed to checkout**

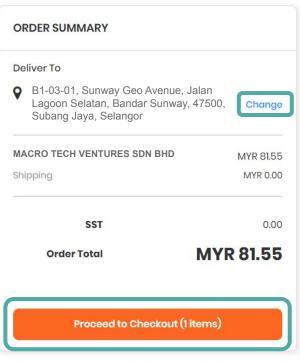
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### **Shopping Cart**



#### Things to do before Checkout:

- Ensure that the checkbox to the left of the product is "ticked"
- 2. Confirm on the product quantity. If it is incorrect, you may key-in the desired quantity or select "-" / "+"
- 3. To remove a product from your Shopping Cart, you can select the "x" icon
- 4. Confirm the delivery address. If it is incorrect, you can select "Change" to make changes.
- 5. Select "**Proceed to Checkout**" once all information is verified as accurate.

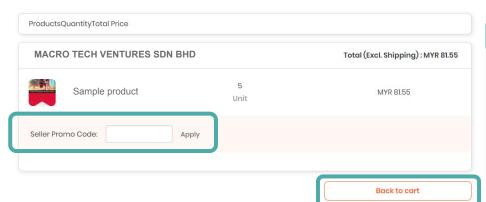




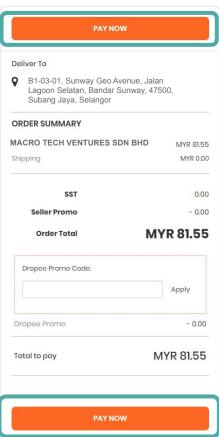
#### Step 6: Proceed to "Pay Now"

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#### Checkout



- 6. You can insert any promo codes provided by the Seller and click on "Apply" to receive the promo code incentives (if any).
- 7. To adjust items in the cart, click on "Back to cart" to make further changes before committing to placing an order.
- 8. Once the order is finalised, click on "Pay Now"





#### **Step 7: Select payment method & submit your order**



#### Select Payment Method

## billplz

Online Banking (FPX)

stripe Visa/Mastercard

**Secure Checkout** 

- 9. You can currently checkout via Online Banking or Visa/Mastercard option.
- 10. Once the payment method has been selected, click on "Secure Checkout" button to submit your order.
- 11. That's all! Your order is now placed and will be processed for delivery to your selected address!



#### **Buyer's role: Upon successful order fulfilment**



#### What Buyers need to do after their orders have been successfully delivered and received:

- 1. After receiving the ordered items/services, Buyers are required to click on "Mark Received" under their 'Orders' dashboard.
- 2. Under the order details, Buyers need to click on "I HAVE RECEIVED" to complete the order fulfilment status.
- 3. Buyers can also click on "Submit Review" to give feedback or share their purchase experience with each Seller.

Order No	Order Type	Date Purchased	Invoice No	Order Total	Payment Status	Purchase Order No	Supplier	Order Status	Avg Delivery Lead Time (Days Per Order)	Action
#4503	Online	Mar 26, 2020	INV-MTV- 10-77-175	MYR 264.00	Paid					Mark Received
						PO-MTV-10-77-	Cupplior			

PO-MTV-10-77- Supplier Confirmed

Order 1	Item	Quantity	Subtotal (inc. SST)	Action
self pickup at Supplier Demo A-05-25, Block A, Sunway Geo Avenue,	Coca Cola	10 box	MYR 264 I HAVE RECEIVED	
Bandar Sunway Selangor 47500			SUBMIT YOUR REVIEW	<b>Y</b>
				21

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# Request For Quotation

What to do if you need help finding the products/services that you need to buy







Can't find the product you're looking for?

Make a request and we'll try our best to deliver!

**Request for Quotation** 

 If you are searching for a specific product / service, but you are unable to find it on the platform, you can submit a Request For Quotation by scrolling to the bottom of the page.



#### **Request For Quotation (RFQ)**



#### Request for quotation

Looking for your favourite products? Get quotes from our trusted suppliers and pick your best offer!

Product Name	Quantity		
	eg: 10 unit/outer/carton		
	+ Add Product		
Additional Information			
Estimated Preferred Delivery Date			
From			

- 2. Fill up the form. Include the product name, quantity, any additional information you'd like to include as part of this RFQ, and tell us when you'd like to receive these goods and/or services that you're looking for.
- Our team will do our best to help you source for these products and services!

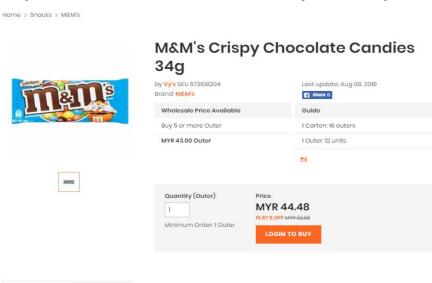
SUBMIT REQUEST

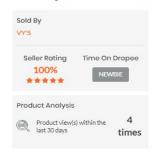


#### Seller catalogue: Individual product/service view



#### Buyers will be able to view a Seller's products, per the example below:





M&M's Crispy Chocolate Candies have been a favourite snack for chocolate lovers all over the world, it is a delicious crispy chocolate that melts in your mouth! Their colourful crispy layer conquered the hearts of many people and can potentially transform a dull day to a delightful one. Being low-caloried, they make a decent snack for weight watchers. Besides, M&M candies are multi-purpose, ideal as a dessert add-on (M&M cake). So, regardless, if you eat them simple or with another dish, they are delectable any way!

Due to their uniqueness, the M&M heros (red, yellow, blue, green, orange and brown) are recognized worldwide and adored by both children and adults, so the Crispy Chocolate Candies will unleash the child in you! Besides, they are suitable to munch on anytime: in the office when youre trying to kill your Monday blues, at a fancy party or at the cinema!

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25

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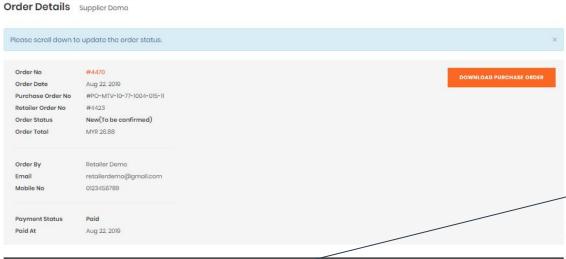
## **Delivery & Fulfilment Options**

How deliveries are made to you on the platform



#### Types of Order Fulfilment: #1 - Self Pickup





Order details will state

"Self pickup at" Seller's

displayed warehouse address





#### **Types of Order Fulfilment: #1 - Self Pickup**



#### **PURCHASE ORDER**

NO. PO-MTV-10-77-1004-015-11

FOR RECEIPT NO. RCP-MTV-10-77-055

From:

Macro Tech Ventures

To:

Retailer Demo

Phone Number: 0123456789

Email Address: retailerdemo@gmail.com

On behalf of:

(Supplier) Supplier Demo

Address:

A-05-25, Block A., Sunway Geo Avenue, 47500, Bandar Sunway, Selangor

Self Pickup: A-05-25, Block A, Sunway Geo

Avenue,, 47500, Bandar Sunway, 30 days

Selangor,

Delivery Terms: Delivery Date: 2-3 working days

QUANTITY ITEM PRICE ITEM SELLER SKU Coca Cola 856799005 1 box MYR 26.88 MYR 26.88

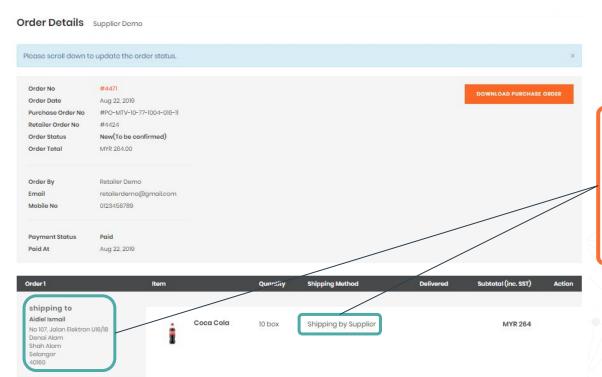
Order Number: #4423 Payment Due: 22 Aug 2019

> The PO also indicates that "Self Pickup" has been selected by the Buyer



#### Types of Order Fulfilment: #2 - Shipping By Seller





Order details will state "Shipping to" Buyer's chosen delivery address.

Shipping Method will also show "Shipping By Supplier"



#### Types of Order Fulfilment: #2 - Shipping By Seller



#### **PURCHASE ORDER**

NO. PO-MTV-10-77-1004-016-11

FOR RECEIPT NO. RCP-MTV-10-77-056

From:

Macro Tech Ventures

To:

Retailer Demo

Phone Number: 0123456789

Email Address: retailerdemo@gmail.com

On behalf of:

#### (Supplier) Supplier Demo

Address:

A-05-25, Block A., Sunway Geo Avenue, 47500, Bandar Sunway, Selangor

Shipping info:

Aidiel Ismail No 107, Jalan Elektron U16/18, Denai Alam, 40160, Shah Delivery Terms:

Delivery Date: 2-3 working days

Order Number: #4424

Payment Due: 22 Aug 2019

U16/18, Denai Alam, 40160, Shah 30 days Alam, Selangor

NO	ITEM	SELLER SKU	QUANTITY	ITEM PRICE	TOTAL	
1	Coca Cola	856799005	10 boxes	MYR 26.40	MYR 264.00	

The PO also indicates the "**Shipping Info**" provided by the Buyer.

Also, only for orders that are eligible for free shipping by Seller, the "Total Shipping Cost" will show MYR 0.00

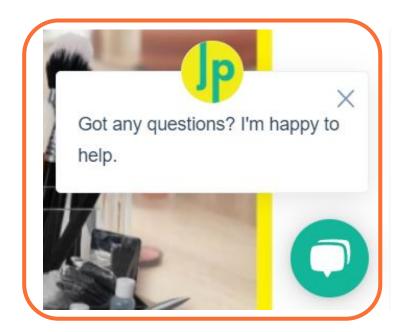
Total Shipping Cost (Inclusive SST)

MYR 0.00



#### Have a question or feedback for us?

Let us know, we're always ready to support you!



# Jana'preneur User Support Channels (9.30am-6.30pm, Monday to Friday)

- 1. Website Live Chat (bottom right corner of the website)
- WhatsApp Chat Support: +6016 299 9693
- 3. Email Support: janapreneur@dropee.com

Website live chat